

How to Prepare for a Planned Water Disruption



To prepare for this short-term disruption in service, we recommend that you draw a sufficient supply of water by filling containers for drinking/cooking water, and to fill a bathtub to supply water for flushing toilets during the shut-down period.

Property owners should take the following precautions during the service interruption:

- **Draw sufficient water to use during this period.**
- **If you are concerned about internal plumbing, you may wish to turn off your private internal water shut off valve (also known as master valve).**
- **Take such measures as may be necessary to protect your particular hot water unit or other plumbing installations against possible damage (see product specifications for details).**
- **While service is disrupted, you can use a half a bucket or a four (4) litre (approx.) jug of water to flush your toilet by pouring it into the toilet bowl.**
- **Do not leave faucets open when leaving the premises. When water is turned back on, this could cause flooding in your building.**

When water service is restored, water coming from your taps may sputter, look milky and contain a small amount of debris. Do not be alarmed. Turn the cold water on in your bath tub or large sink and run for at least 10 minutes, ideally on the uppermost floor of your building. This is the largest faucet in your building and does not have a screen on it that will clog with debris. Once the water runs clear, you may proceed to flush the rest of the faucets in your building.

Do not run appliances that use the water system (laundry, dishwasher, and fridge water/ice dispensers) until the proper flushing has been completed as per the above instructions.

The City of Prince Rupert accepts no liability for damage resulting from interrupted service.